



Criteria 5: Student support and progression

5.1.4 The institution adopts the following for redressal of student grievances including sexual harassment and ragging cases

- 1. Implementation of guidelines of statutory/regulatory bodies**
- 2. Organisation wide awareness and undertakings on policies with zero tolerance**
- 3. Mechanisms for submission of online/offline students' grievances**
- 4. Timely redressal of the grievances through appropriate committees**

DVV Query

5.1.4 of DVV query: Kindly provide

1. Provide proof of constitution of Internal committees / Grievances Committee formation / other committees as per UGC norms.
2. Provide circular/web-link/committee report justifying the objective of the metric.
3. Provide statutory regulations/norms of UGC/SRA
4. The link of the same shall be provided to validate the same.

DVV Clarification

5.1.4 of DVV response: In response to the query, following have been provided

1. Proof of constitution of Internal committees / Grievances Committee formation / other committees as per UGC norms.
2. Circular/web-link/committee report justifying the objective of the metric.
3. Statutory regulations/norms of UGC/SRA
4. The link of the same



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